

Winter Holiday Notice

Dear Valued Members,

We highly appreciate your continued participation and generous support throughout the year.

Please be advised that our office will observe the Year-End and New Year Holiday (Winter Holiday) according to the schedule described below.

Holiday Schedule Details

Winter Holiday Period

From: Tuesday, December 30, 2025 – To: Sunday, January 4, 2026

Resumption of Normal Business

Normal business operations will be resumed as from Monday, January 5, 2026.

Final Shipment Cut-off

The final cut-off time for processing shipments this year will be: 15:00 JST on Friday, December 26, 2025

Important Notes During the Holiday Period

- **We will not be able to accept or process any retrieval or shipping requests during the above period, even for those items currently stored at the forwarder's (Otsunaka's) warehouse. We kindly ask for your understanding in advance.**
- **Inquiries received during the holiday period will be responded sequentially from Monday, January 5, 2026.**

We are afraid and sincerely apologize if this closure may cause any inconvenience to you.

We kindly ask for your understanding and cooperation during this period.

Sincerely yours,

AKTIO Auction Office
TEL: +81-49-297-5233